

Snapping Shoals EMC illuminator

A Monthly Newsletter for Our Members

October 2025

Winter Rates In Effect November 1

HOW YOUR ENERGY USE WILL BE BILLED IN THE COMING MONTHS

ATTENTION MEMBERS

Beginning November 1, your electric energy use will be billed on our winter rates. Winter rates are effective from November through April, and summer rates are billed from May through October. The higher demand for electricity on hot summer days makes the cost of providing power greater during the summer, and that is reflected in our rate structure.

SSEMC RESIDENTIAL ELECTRIC RATES

Summer (May through October)

Base Charge: \$35 per month

First 1,000 kwh: 10.60¢ per kwh

Over 1,000 kwh: 12¢ per kwh

Winter (November through April)

Base Charge: \$35 per month

All kwh 10.60¢ per kwh



Security Lighting Keeps You Safe

With shorter days and longer nights, now is a great time to consider security lighting from Snapping Shoals EMC. We offer a variety of lighting choices to meet residential, commercial and industrial needs. 4712181

Visit ssemc.com to see which option is right for you and sign up today! 4560685



Holiday Closings

The offices of Snapping Shoals EMC will be closed on the following dates for holidays:

Thursday-Friday
November 27-28
for Thanksgiving

Wednesday-Thursday
December 24-25
for Christmas

Thursday
January 1
for New Year's

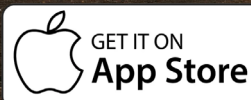
If you experience an outage, please report it by texting OUTAGE to 678-814-4961, with the mySSEMC app, online at ssemc.com or by calling 678-814-4961. Report other service issues at 770-786-3484.



Touchstone Energy[®]
Cooperatives

Happy Savings!

National & local discounts await this holiday season!
Go to www.connections.coop to sign up or download
today to explore your discounts! 1470673



Energy Efficiency Rebates

WHAT YOU NEED TO KNOW

Snapping Shoals EMC is here to help you make your home more efficient with our rebates. **You must be a SSEM member to qualify. 4637792**

Proof of installation is required and all items must have been purchased within 90 days to receive any rebates from SSEM. Rebate programs may end or change at any time, and all programs are subject to verification from SSEM. For more details and to find out if you qualify, call our Member Services Department at 770-385-2875. Be sure to visit www.energystar.gov for energy efficiency federal tax credits. 4585212

HVAC/HEAT PUMP \$50-\$375

WATER HEATER \$200-\$350

ELECTRIC VEHICLE \$250-\$360 in SSEM Bill Credits

SMART THERMOSTAT Up to \$75

INSULATION UPGRADE Up to \$400



P.O. Box 509
Covington, GA 30015
ssemc.com

24-Hour Phone Number
770-786-3484

Report an Outage:
Use the mySSEM app
or call 678-814-4961

Pay your bill or check your account balance:
Call 1-855-916-2970 or
use the mySSEM app

Report power theft:
Call our anonymous tip line
at 678-729-8095

Call before you dig:
Call Utilities Protection Center
of Georgia at 811 or visit
www.georgia811.com

Office Locations:
14750 Brown Bridge Road
Covington, GA 30016

190 Fairview Road
Ellenwood, GA 30294

24-hour payment kiosks are
located at each of our offices

Office Hours:
8 a.m. to 5 p.m.
Monday-Friday

Board of Directors

Chair
Jake Carter
Henry County, District 4

Vice Chair
Jeanette Berry
Newton County, District 1

Secretary/Treasurer
Lance Harper
Newton County, District 1

Asst. Secretary/Treasurer
Alfred Flanigan
Rockdale County, District 2

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Rockdale County, District 2

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Rockdale County, District 2

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DeKalb County, District 3

Ernest Watkins
DeKalb County, District 3

Gene Morris
Henry County, District 4

James I. White
Henry County, District 4

**Find your number and
win a \$50 credit!**

If your Snapping Shoals EMC
account number is hidden in
this issue of The Illuminator,
call us at 770-786-3484
within the next month and
you could win a \$50 credit
on your bill.

The Illuminator is a monthly
newsletter published for
Snapping Shoals EMC members.



Report an outage, pay your
monthly bill and manage your
account with the mySSEM app

Your Touchstone Energy[®]
Cooperative 
The power of human connections[®]