

New Year, New Security: Changes Coming in 2025

Two-Factor Authentication Option Coming to mySSEMC

Snapping Shoals EMC takes our members' privacy seriously, and we're always looking for ways to protect your information. We're taking several measures this year to protect our members even more, including implementing two-factor authentication in mySSEMC and requiring a CVV code for payments. 826008

Two-factor authentication is an optional security measure that requires users to prove their identity by supplying two or more pieces of evidence for logging in, such as an additional code or confirmation from a text, email, or verification app. Benefits include increased user control and decreased vulnerability to fraud.

A CVV (Card Verification Value) is a 3- or 4-digit number on credit and debit cards that is used to verify the cardholder's physical possession of the card. CVV codes are a security measure used to prevent fraud when making online or phone purchases. Members will now be required to enter the code from your card when making payments on your account with a credit or debit card.



Scholarship Application Deadlines Approaching

Scholarship applications are still open for the Lineman School Scholarships, J.E. Robinson Memorial Scholarships, Bradley K. Thomas Scholarships. 4704680

J.E. Robinson Memorial Scholarships

The Snapping Shoals EMC Scholarships were created in 1993 to recognize the achievements of outstanding high school students throughout our area. In 2004, we renamed them the Snapping Shoals EMC J.E. Robinson Memorial Scholarships in memory of our former manager, president and CEO J.E. "Ed" Robinson, who was at the helm of Snapping Shoals from 1953 to 1995.

The Snapping Shoals EMC J.E. Robinson Memorial Scholarships are currently worth \$2,500 each, and we typically award a total of 14 each spring.

Any high school senior whose primary residence is served by Snapping Shoals EMC, or whose high school is served by SSEMC, may apply. **Applications due February 21, 2025.**

Bradley K. Thomas Scholarships

These scholarships are aimed at recognizing those students who go above and beyond in their extracurricular activities. The scholarships are named in honor of our former CEO, Bradley K. Thomas, who stressed the importance of extracurricular involvement. Involvement in school and community activities is the primary consideration for these scholarships. Academic ability and financial need are also factors in the selection of the scholarship recipients. We typically award eight \$2,500 Bradley K. Thomas scholarships each year. **Applications due February 21, 2025.**

Lineman School Scholarships

SSEMC offers two \$3,500 scholarships for those interested in attending lineman school. The funds may be used for any lineman school program in Georgia. 4487467

The winners must initiate their school registration within one year of award and must complete schooling within two years of award. The school shall return any unused funds to Snapping Shoals EMC to be used for future scholarship recipients. **Applications due March 28, 2025.**



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Start the New Year with Energy Efficiency Rebates

Snapping Shoals EMC is here to help you make your home more efficient with our rebates. **You must be a SSEM member to qualify.**

Proof of installation is required and all items must have been purchased within 90 days to receive any rebates from SSEM. Rebate programs may end or change at any time, and all programs are subject to verification from SSEM. For more details and to find out if you qualify, call our Member Services Department at 770-385-2875. Be sure to visit www.energystar.gov for energy efficiency federal tax credits. 4701413

HVAC/Heat Pump \$50-\$375

Water Heater \$200-\$350

Electric Vehicle \$250-\$360 in SSEM Bill Credits

Smart Thermostat up to \$75

Insulation Upgrade up to \$400



Check out our Energy Efficiency Rebates at ssemc.com/energy-efficiency-rebates



P.O. Box 509
Covington, GA 30015
ssemc.com

24-Hour Phone Number
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or call 678-814-4961

Pay your bill or check your account balance:
Call 1-855-916-2970 or
use the mySSEM app

Report power theft:
Call our anonymous tip line
at 678-729-8095

Call before you dig:
Call Utilities Protection Center
of Georgia at 811 or visit
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Office Locations:
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Covington, GA 30016

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24-hour payment kiosks are
located at each of our offices

Office Hours:
8 a.m. to 5 p.m.
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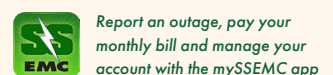
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win a \$50 credit!

If your Snapping Shoals EMC account number is hidden in this issue of The Illuminator, call us at 770-786-3484 within the next month and you could win a \$50 credit on your bill.

The Illuminator is a monthly newsletter published for Snapping Shoals EMC members.



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