

# Snapping Shoals EMC Illuminator

A Monthly Newsletter for Snapping Shoals EMC Members

October 2023



[emcsecurity.com](http://emcsecurity.com) | 770-963-0305

## Loyalty Defines EMC Security

Greg Brooks has the honor of being EMC Security's Number One customer. He isn't the company's largest account, nor does he generate the most alarm calls. Brooks is Number One in another way — he's EMC Security's first customer. In 1998, he signed up for service with EMC Security and has been with the company since. That was 25 years ago, and he's still satisfied. "I wouldn't dream of using anyone else," said Brooks.



Greg Brooks

Brooks has interacted with EMC Security many times during the course of 25 years. "When we accidentally trip our system, it seems like the monitoring center calls to check on us before I can even get it shut off," Brooks said. "It amazes me how quickly they respond. It's a good feeling knowing EMC Security is watching out for you." 842500

Alarm calls aren't the only reason Brooks has worked with EMC Security employees. He's had technicians visit his home to replace lightning-damaged equipment and to upgrade his system. "When we got rid of our landline phone, EMC Security installed cellular communication," Brooks said. "If the power is out, I'm still protected and can take advantage of the EMC Security mobile app to control the system when I'm away from the house."

Brooks also gives the company's technicians high marks. "Every EMC Security technician who's visited has been professional and courteous, even down to removing their shoes before entering and vacuuming up any mess before leaving. They take as much time as necessary to make sure you're comfortable with operating your system," Brooks said.

"I recommend EMC Security without hesitation," Brooks said. "I never worry about my reputation when I do because I know they're not going to disappoint my family and friends." 2334860

To get peace of mind for you and your family from EMC Security, call 770-963-0305 or visit [emcsecurity.com](http://emcsecurity.com).

## Operation Round Up Helps Our Community

By allowing their power bills to be rounded up to the next dollar amount each month, members who participate in Operation Round Up have helped thousands in our communities. The Snapping Shoals Electric Trust Board oversees the use of Round Up funds. Below are the disbursements from the most recent meetings.



### JUNE 2023

**Individual assistance:** \$18,295

**Organizational Grant Recipients:**

Camp Kudzu (metro) - \$5,000  
Friends of Disabled Adults and Children (DeKalb) - \$5,000  
Repairers of the Breach (Newton) - \$10,000  
Servants of the Lord/Meals on Wheels (Rockdale) - \$10,000  
Side by Side Club House (DeKalb) - \$5,500  
Special Olympics Georgia (metro) - \$3,000  
Youth Leadership Henry (Henry) - \$10,000

**Food Banks:**

Rockdale Emergency Relief - \$10,000  
Helping in His Name (Henry) - \$10,000  
Atlanta Community Food Bank (DeKalb) - \$10,000  
Hope for the Harvest (Newton) - \$3,000  
Newborn Methodist (Newton) - \$3,000  
Newton Community Food Party - \$3,000  
Covington First United Methodist Church (Newton) - \$1,000

### AUGUST 2023

**Individual assistance:** \$3,836.20

**Organizational Grant Recipients:**

Cancer Foundation (metro) - \$5,000  
Community Arts Association (Newton) - \$6,000  
FOJM Learning Center (Newton) - \$5,000  
Helping in His Name (Henry) - \$7,500  
Henry County Special Olympics - \$10,000  
Lekotek of Georgia (DeKalb) - \$3,000  
Project Linus (Henry) - \$1,000  
Revved Up Kids, Inc. (metro) - \$2,500  
Shepherd Tax Preparation Service (Newton) - \$2,000  
Sojourner Truth Observational Study (metro) - \$10,000

## Holiday Closings

The offices of Snapping Shoals EMC will be closed on the following dates for holidays:

- **Thursday, November 23 and Friday, November 24** for Thanksgiving
- **Friday, December 22 and Monday, December 25** for Christmas
- **Monday, January 1** for New Year's

Report outages online at [ssemc.com](http://ssemc.com), with the mySSEM app or by calling 678-814-4961.





October is National Co-op Month, and Snapping Shoals EMC is joining cooperatives across the U.S. to celebrate. Co-ops come in all shapes and sizes, but they each have a common goal: to provide goods or services for their members. Electric co-ops like SSEMC exist to serve our members by providing affordable, reliable energy to our local communities. As we celebrate Co-op Month, we're highlighting the other ways "Co-ops Grow" for our members. 4678973

**Co-ops Grow Communities.** Co-ops help communities grow by promoting economic empowerment, fostering community engagement and supporting the needs of our members. "Concern for Community" is one of our core principles — and being community-focused is essential to everything we do. 3338001

**Co-ops Grow Together.** Co-ops are about cooperation, not competition. That's why electric co-ops work together to help one another in times of need through Mutual Aid agreements. We're better when we grow together.

**Co-ops Grow Tomorrow's Leaders.** Electric co-ops serve as fertile ground for growing tomorrow's leaders through a variety of youth engagement programs, such as school demonstrations, Bright Ideas grants, scholarships and the Washington Youth Tour program. We're committed to providing opportunities for local youth to learn and thrive in our community and beyond.

**Co-ops Grow for You.** We've come a long way since we were formed in 1938, and our members' needs continue to evolve. That's why we'll never stop growing for you!

**CO-OPS GROW COMMUNITIES**

Electric cooperatives are joining co-ops across the U.S. to celebrate National Co-op Month. As your local electric co-op, our services are shaped to meet your specific needs. We love growing with you, the members we are proud to serve.



P.O. Box 509  
Covington, GA 30015  
[ssemc.com](http://ssemc.com)

**24-Hour Phone Number**  
770-786-3484

**Report an outage:**  
Use the mySSEMC app  
or call 678-814-4961

**Pay your bill or check your account balance:**  
Call 1-888-999-1416 or  
use the mySSEMC app

**Report power theft:**  
Call our anonymous tip line  
at 678-729-8095

**Call before you dig:**  
Call Utilities Protection Center  
of Georgia at 811 or visit  
[www.georgia811.com](http://www.georgia811.com)

**OFFICE LOCATIONS**  
14750 Brown Bridge Road  
Covington, GA 30016

190 Fairview Road  
Ellenwood, GA 30294

*24-hour payment kiosks  
are located at each of our offices*

**OFFICE HOURS**  
8 a.m. to 5 p.m.  
Monday - Friday

**BOARD OF DIRECTORS**  
**Chair**  
Jake Carter  
Henry County, District 4

**Vice Chair**  
Jeanette Berry  
Newton County, District 1

**Secretary/Treasurer**  
Lance Harper  
Newton County, District 1

**Asst. Secretary/Treasurer**  
Alfred Flanigan  
Rockdale County, District 2

Ruby Woods  
Newton County, District 1

Anthony Norton  
Rockdale County, District 2

Dr. Millard Ross  
Rockdale County, District 2

Walter Johnson  
DeKalb County, District 3

Ernest Watkins  
DeKalb County, District 3

Gene Morris  
Henry County, District 4

James I. White  
Henry County, District 4

**Find your number  
and win a \$50 credit!**

If your Snapping Shoals EMC account number is hidden in this issue of The Illuminator, call us at 770-786-3484 within the next month and you could win a \$50 credit on your bill.

The Illuminator is a monthly newsletter published for Snapping Shoals EMC members.

*Report an outage, pay your bill and manage your account with the mySSEMC app.*



Find us on Facebook at  
[facebook.com/SnappingShoalsEMC](https://facebook.com/SnappingShoalsEMC)



## Winter Rates in Effect November 1

Beginning November 1, your electric energy use will be billed on our winter rates. Winter rates are effective from November through April, and summer rates are billed from May through October. The higher demand for electricity on hot summer days makes the cost of providing power greater during the summer, and that is reflected in our rate structure.

### SSEMC RESIDENTIAL ELECTRIC RATES

**Summer (May through October)**  
Base Charge: \$28.00 per month  
First 1,000 kwh: 8.53¢ per kwh  
Over 1,000 kwh: 11.52¢ per kwh

**Winter (November through April)**  
Base Charge: \$28.00 per month  
First 1,000 kwh: 8.20¢ per kwh  
Over 1,000 kwh: 7.95¢ per kwh



## Security Lighting Keeps You Safe

With shorter days and longer nights, now is a great time to consider security lighting from Snapping Shoals EMC. We offer a variety of lighting choices to meet residential, commercial and industrial needs. Visit [ssemc.com](http://ssemc.com) to see which option is right for you and sign up today! 4570245



## Take Advantage of SSEMC Rebates

Snapping Shoals EMC aims to help you make your home more efficient with our energy efficiency rebates. We offer rebates for HVAC/Heat Pumps, Water Heaters, Electric Vehicles, Smart Thermostats and Insulation Upgrades. Proof of installation is required and all items must have been purchased within 90 days to receive any rebates from SSEMC. For more details and to apply online, visit [ssemc.com](http://ssemc.com). Be sure to also visit [energystar.gov](http://energystar.gov) for energy efficiency tax credits.