Snapping Shoals EMC

A Monthly Newsletter for Snapping Shoals EMC Members

August 2023



Take Advantage of Rebates

Snapping Shoals EMC aims to help you make your home more efficient with our energy efficiency rebates. We offer rebates for **HVAC/Heat Pumps, Water Heaters, Electric Vehicles, Smart Thermo**stats and Insulation Upgrades.

Proof of installation is required and all items must have been purchased within 90 days to receive any rebates from SSEMC. Rebate programs may end or change at any time, and all programs are subject to verification from SSEMC. 4574332



For more details and to apply online, visit our website at www.ssemc.com. Also be sure to visit www.energystar.gov for energy efficiency federal tax credits.

We Restore Power Safely

We do our best to avoid them, but there's no way around it: power outages occasionally happen. For most Snapping Shoals EMC members, outages are rare and only last a few hours. But when major storms occur, extended outages are unavoidable. So when the power goes out, how do our crews know where to start working? When the lights go out and it's safe for our crews to begin the restoration process, they start by repairing power lines and equipment that will restore power to the greatest number of people in the shortest time possible.

This process typically begins with repairs to the larger main distribution lines that service a great number of homes and businesses. After those repairs are made, crews work on tap lines, which deliver power to transformers, either mounted on utility poles (for above-ground service) or placed on pads (for underground service). Finally, individual service lines that run between the transformer and the home are repaired.

If you experience a power outage, the easiest way to report an outage is through our mySSEMC app, at www.ssemc.com or by calling 678-814-4961. The weather can be unpredictable, but as a member of SSEMC, you can feel confident knowing we're standing by, ready to restore power as quickly and safely as possible. 4674123

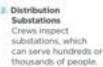
The Steps to Restoring Power













Main Distribution Lines essential facilities like hospitals and



and Businesses After main line repairs are complete, we repair lines that serve ndividual homes and

Prepare for *Weather Events*

While you can't predict which weather forecast will come true. you can plan ahead so when a severe weather event strikes, you have the tools and resources to effectively weather the storm. The Department of Homeland Security offers several resources to help you prepare for major weather events and natural disasters. Visit www.ready.gov/make-a-plan.

Preparedness Actions and Items

- Stock your pantry with a three-day supply of non-perishable food, such as canned goods, energy bars, peanut butter, powdered milk, instant coffee, bottled water and other essentials.
- Confirm that you have adequate sanitation and hygiene supplies including towelettes soap and hand sanitizer. 452109
- Ensure your First Aid kit is stocked with pain relievers, bandages and other medical essentials, and make sure your prescriptions are current.
- Set aside basic household items you will need, including flashlights, batteries, a manual can opener and portable, battery-powered radio or TV. 3398666
- Organize emergency supplies so they are together in an easily accessible location.

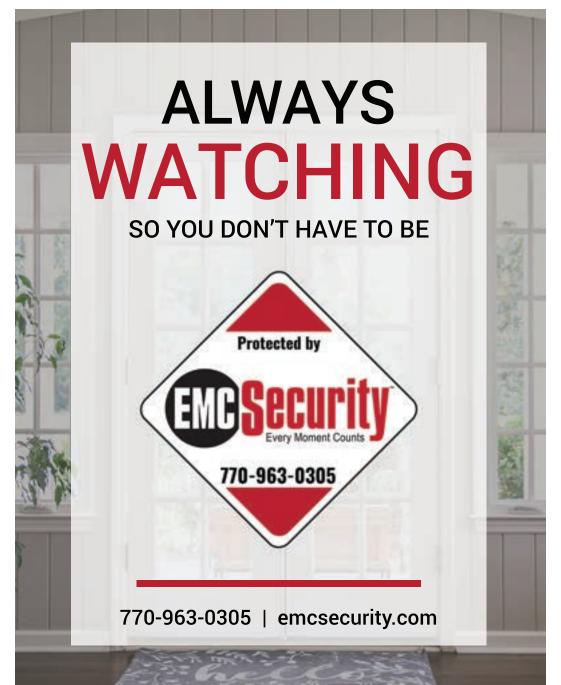


Co-op Connections Helps You Save

Looking out for our members: that's what being an electric co-op is all about. And one program that serves to remind of this fact and highlights what the Cooperative Difference truly means in your life is Co-op Connections. With the cost of everything increasing these days, big savings are more important than ever. Co-op Connections helps SSEMC members save on hundreds of local and national discounts — pharmacy savings, discounts on events, online shopping and much more.

- **HEALTH SAVINGS:** Save on dental, vision, hearing aids, chiropractic services, lab testing and more. 4633736
- · HOTEL SAVINGS: Save an average of 20 percent at more than 400,000 locations worldwide.
- · CASH-BACK SHOPPING: Earn up to 20 percent cash back when you shop at more than 2,000 online retailers.
- EVENT DISCOUNTS: Save 10 percent at your favorite sporting events, concerts and theaters.
- INSURANCE: Get competitive insurance rates.

Take advantage of this money-saving program by signing up today at www.connections.coop. SSEMC goes beyond providing our members with safe, affordable and reliable electricity - we want to help you save money too!





P.O. Box 509 Covington, GA 30015 www.ssemc.com

24-Hour Phone Number

Report an outage: Use the mySSEMC app or call 678-814-4961

Pay your bill or check your account balance: Call 1-888-999-1416 or use the mySSEMC app

Report power theft:

Call our anonymous tip line at 678-729-8095

Call before you dig: Call Utilities Protection Center of Georgia at 811 or visit www.georgia811.com

OFFICE LOCATIONS

14750 Brown Bridge Road Covington, GA 30016

190 Fairview Road Ellenwood, GA 30294

24-hour payment kiosks are located at each of our offices

OFFICE HOURS

8 a.m. to 5 p.m. Monday - Friday

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Find your number and win a \$50 credit!

If your Snapping Shoals EMC account number is hidden in this issue of The Illuminator, call us at 770-786-3484 within the next month and you could win a \$50 credit on your bill.

The Illuminator is a monthly newsletter published for Snapping Shoals EMC members.

Report an outage, pay your bill and manage your account with the mySSEMC app.





