

Snapping Shoals EMC Illuminator

A Monthly Newsletter for Snapping Shoals EMC Members November 2022

MORE SAVINGS, MORE DECORATING.



Who doesn't like to save money? Co-op Connections Card holders can save big on trips to the grocery store and shopping online. All you have to do is visit www.ssemc.com/co-op-connections-savings. From there, just click on the "Start Saving" button and let the savings begin!

Snapping Shoals EMC's customized Co-op Connections site gives you access to hundreds of coupons that you can print to use for groceries, household and personal products and even pet care. You can even sign up for a virtual savings card that allows you to get larger coupons and daily deals that offer up to 90 percent savings on family fun, sports, restaurants and more. 4421208

There's even something for online shoppers. In addition to printable coupons, there's a gallery of promotional codes from popular retailers such as Target, Best Buy and Macy's.

Don't forget to visit Connections.coop to discover all the ways you can save, and be sure to check back often as new coupons are added every day. It's just another benefit of being a member of Snapping Shoals EMC!

Holiday Closings

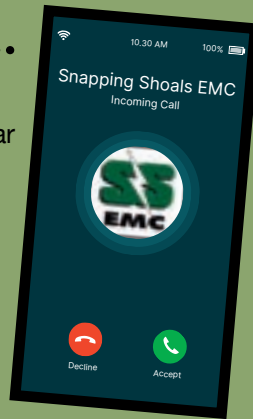
The offices of Snapping Shoals EMC will be closed on the following dates for holidays:

- Thursday, November 24 and Friday, November 25 for Thanksgiving
- Friday, December 23 and Monday, December 26 for Christmas
- Monday, January 2 for New Year's

Report outages online at www.ssemc.com, with the mySSEM app or by calling 678-814-4961.

**Don't want to wait on hold?
We'll call you back ...**

Snapping Shoals EMC installed new software in our call center earlier this year to improve service for our members. When you call 770-786-3484, you now have more options, including the ability to check your account balance, make a payment, or receive a call-back to speak to a representative instead of waiting on the line.



With the call-back option, you maintain a place in line without having to wait on hold. It's important to remember that the call-back feature will not reduce the amount of time you wait to speak to a representative; it simply keeps you from having to hold the phone to wait. You can go about your business and the system will call you back when an agent is available. 2550929

Our call center software is just one of the many ways that Snapping Shoals EMC aims to provide our members with the best possible service.



LET'S CHAT!

Make payment arrangements, get answers about your bill and much more with our live chat at www.ssemc.com

2023 Scholarships Available

Applications are now available for the 2023 J.E. Robinson Memorial Scholarships, Bradley K. Thomas Scholarships, Walter Harrison Scholarships and Washington Youth Tour Scholarships.

Full details, instructions, deadlines and eligibility requirements for each scholarship are available at www.ssemc.com. 343616

FALL *into Energy Savings*

*Stay safe and comfortable
as the season changes*

The weather is getting colder and the nights longer. At the same time, summer heat, humidity and storms may have been hard on your home and property. Here are some indoor and outdoor maintenance tips that will help your family stay safe and comfortable this fall and winter, all while saving energy.

Keep It Cozy Indoors

- ☑ Check your heating system. Hire a qualified professional to inspect and clean your heating system. This will help ensure efficient performance and alert you to any potential maintenance or repair issues.
- ☑ Change your furnace filter. Dirty filters restrict airflow, making your heating system work harder to keep you comfortable. Change your furnace filter regularly according to manufacturer's instructions.
- ☑ Clean your chimney. Hire a qualified professional to clean your chimney. A cleaning typically includes an inspection for soot buildup, obstructions, cracks in the chimney liner and signs of water damage. 4654585
- ☑ Air seal your basement. Check for air leaks around pipe or wiring holes on outside walls. Seal any leaks you find with expandable spray foam. Also, check for gaps where the wall meets the ceiling. Fill smaller gaps with caulk; fill larger gaps by stuffing in pieces of insulation.
- ☑ Test detectors. Replace batteries in smoke and carbon monoxide detectors and test them to ensure that they work. Wired detectors should also have fresh battery backups. Replace any detectors that are 10 years old or older.

Don't Forget To Go Outside

- ☑ Seal windows and doors. Check windows and exterior doors for gaps that can let warm air escape. Seal any you find with caulk or weatherstripping.
- ☑ Look at outdoor lighting. With nights getting longer, check outdoor security lights and switch out bulbs at or near end of life. LEDs are highly efficient, last longer than conventional bulbs and work well in cold temperatures. 4603620
- ☑ Clear gutters and downspouts. Blocked gutters can keep water from melting snow from draining. This can lead to the buildup of ice dams. Clear gutters and downspouts of leaves and other debris.
- ☑ Trim trees away from your house. Heavy ice and snow can cause tree branches to fall. If they are hanging over your roof, they can cause serious damage.
- ☑ Maintain your generator. Make sure your generator is ready to go if needed. Change the oil and the fuel filters, as well as the spark plug and air filter as recommended. Start it up and let it run for a few minutes to test it. Always follow manufacturer's guidelines regarding maintenance and safe operation.

Stock Up On Supplies

- Make sure you have everything you need to stay safe and warm during extreme weather.
- ☑ Emergency supplies, such as blankets, flashlights, non-perishable food, medications and a first aid kit.
 - ☑ Fuel for your generator stored in a safe place away from your living space. With a little time and effort now, you'll be ready no matter what the weather has to offer this fall and winter.



P.O. Box 509
Covington, GA 30015
www.ssemc.com

24-Hour Phone Number
770-786-3484

Report an outage:
Use the mySSEM app
or call 678-814-4961

Pay your bill or check your account balance:
Call 1-888-999-1416 or
use the mySSEM app

Report power theft:
Call our anonymous tip line
at 678-729-8095

Call before you dig:
Call Utilities Protection Center
of Georgia at 811 or visit
www.georgia811.com

OFFICE LOCATIONS
14750 Brown Bridge Road
Covington, GA 30016

190 Fairview Road
Ellenwood, GA 30294

*24-hour payment kiosks
are located at each of our offices*

OFFICE HOURS
8 a.m. to 5 p.m.
Monday - Friday

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Find your number and win a \$50 credit!

If your Snapping Shoals EMC account number is hidden in this issue of The Illuminator, call us at 770-786-3484 within the next month and you could win a \$50 credit on your bill.

The Illuminator is a monthly newsletter published for Snapping Shoals EMC members.

Report an outage, pay your bill and manage your account with the mySSEM app.



Find us on Facebook at
www.facebook.com/SnappingShoalsEMC

