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Technical Analyst 3

Other Skills & Abilities

- Proficient in Microsoft Office products
- Ability to work independently with minimal supervision
- Ability to multi-task and resolve issues in a timely manner
- A high degree of initiative and creativity while being detail oriented
- Adept at applying troubleshooting and problem-solving techniques
- Excellent communication (written and oral) and interpersonal skills
- Ability to meet deadlines
- Ability to work overtime when needed

Preferred Skills

- Palo Alto Firewall Administration
- Cisco Routing/Switching/Firewall
- VMware Virtual Infrastructure
- Microsoft 365 Administration
- Microsoft Server Administration
- Linux Server Administration
- Dynamic Routing (RIP, EIGRP, BGP)

Education and/or Experience

- Bachelor's degree in related field with 6 years' minimum server and network administration experience.

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Equal Opportunity Employer

All contingent offers are based upon successful completion of our pre-employment verification process, which includes a criminal background check, physical health screening, drug test, MVR and proof of eligibility to work in the United States.

Full job description is presented at time of the interview.

The Technical Analyst 3 is an onsite IT role responsible for engineering, developing, and managing all servers, data and storage networks, physical communications infrastructure, Microsoft 365, and provides support for the Technical Analyst I and II as needed. A successful candidate has the technical expertise to design, manage, plan and coordinate IT initiatives in a team-based and collaborative environment.

Key Responsibilities:

- Design and maintain server deployment, patching, backup, and decommissioning processes.
- Design and plan Microsoft services like AD, NPS, DHCP, DNS, and RDP.
- Design and plan all certificate services for both internal and external networks.
- Develop and build all virtual infrastructure systems, storage area networks, voice networks and associated management software.
- Design and maintain wired and wireless network infrastructure including switching and routing.
- Manage and maintain Firewall rules, (HA) high availability, and coordinate support.
- Design and maintain VPN remote access systems.
- Plan and manage the deployment, access, and licensing of Microsoft 365 applications.
- Design email flow for both Microsoft 365 and on-premises systems.
- Manage and monitor email security, spam, and compliance systems.

Benefits:

- Competitive pay
- Medical, dental, vision and prescription drug coverage
- Health Savings Account with company annual contribution
- Life insurance and disability
- 401K with company match
- Pension plan
- Paid holidays and time off
- Educational/tuition reimbursement plan
- Professional and personal development
- Employee discounts
- Employee Assistance Program
- Wellness programs and onsite fitness center



Snapping Shoals EMC has been in business for over 80 years. During that time, we have built a strong reputation for providing reliable power and excellent customer service. Our roots go back to the 1930's and the early days of America's rural electrification.

NONEXEMPT STATUS | Full-time | Onsite Role
M-F, 8 a.m.-5 p.m. / On Call & OT Required

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