

Snapping Shoals EMC Illuminator

A Monthly Newsletter for Snapping Shoals EMC Members

January 2022

Community Impact

Co-op Values Translate to
Benefits for Our Community

Snapping Shoals EMC's core job is keeping the lights on, but our passion is serving our members. Because we're a co-op, our purpose is to enrich the lives of our members and serve the long-term interests of our community. This service focus is at the heart of who we are.

Values-Focused Approach

We were built and are led by the members we serve. Whether tested by severe weather events or a pandemic, our co-op puts people first. Over the years, our charitable efforts have built parks, supported local schools and young people, supported food banks, assisted families and much more. 1420546

Powering Our Local Economy

We have partnered with local Chambers of Commerce on economic development projects that meet our region's evolving needs and help it to thrive. The money we've spent stays right here and benefits our local economy. We've invested in the infrastructure of our co-op and community in order to ensure the long-term viability of both. When the co-op thrives, our community thrives. 4532269

Sustainable Future

We have many energy efficiency programs and rebates that you can access to save money on energy bills such as our Electric



We're dedicated
to making our
community a
better place.

Vehicle Fuel Credit and Electric Vehicle Charging Station rebate. Technology like the mySSEMC app offers more options to track energy use and help manage the costs that are under your control. The energy industry is rapidly changing, and building a sustainable future is a priority. One of the ways we're meeting that need is by offering our members blocks of solar power from our Cooperative Solar facility for \$20 per month for one-kilowatt block. Call 770-786-3484 for details.

As a local business, we are proud of our role in helping bring good things to our community. While the larger environment in which we operate is constantly changing, one thing remains constant. Working together with you, the members we serve, we'll continue to be a catalyst for good. 4511017



We're
strengthening
safety nets
for the most
vulnerable and
taking care of
you.

Hometown Hero

SSEMC employee saves man in distress



When his wife called him from the hair salon, Randy Nixon thought perhaps there had been a robbery or other trouble. Little did he know he was being summoned to help save a life.

The 17-year Snapping Shoals EMC veteran dropped his wife and daughter off at a salon in Covington on Sept. 8, then went shopping across the street. He returned to the salon and was waiting in their vehicle when his wife called. "I could tell there was something going on because she had a little panic in her voice," Nixon recalls. "She said to come now and to hurry."

Upon arrival in the salon, his wife pointed to a large man who appeared to be passed out in a chair. When Nixon gently moved him to the floor, "His face instantly turned a deep, dark plum color," the crew leader says. 3282829

He immediately started CPR while awaiting

emergency personnel, reviving him at least two times, only to have the man stop breathing again. Paramedics arrived about seven minutes later and took over lifesaving measures. 4647187

Thinking back on the incident, Nixon says his actions were "absolutely second nature," given the annual CPR training that Snapping Shoals EMC employees receive. "There was no hesitation, no doubt," Nixon says. "I saw a guy who needed help, and I did what I could to keep him alive."

Nixon recently received a Lifesaving Award from Georgia Electric Membership Corp. (Georgia EMC). He is among eight employees from seven EMCs in Georgia to be recognized with the award, which recognizes EMC employees whose quick thinking and actions are instrumental in safeguarding others from dangerous or potentially deadly situations.



P.O. Box 509
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www.ssemc.com

24-Hour Phone Number
770-786-3484

Report an outage:
Use the mySSEMC app or call 678-814-4961

Pay your bill or check your account balance:
Call 1-888-999-1416 or use the mySSEMC app

Report power theft:
Call our anonymous tip line at 678-729-8095

Call before you dig:
Call Utilities Protection Center of Georgia at 811 or visit www.georgia811.com

OFFICE LOCATIONS
14750 Brown Bridge Road
Covington, GA 30016

190 Fairview Road
Ellenwood, GA 30294

24-hour payment kiosks are located at each of our offices

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8 a.m. to 5 p.m.
Monday - Friday

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Find your number and win a \$50 credit!

If your Snapping Shoals EMC account number is hidden in this issue of The Illuminator, call us at 770-786-3484 within the next month and you could win a \$50 credit on your bill.

The Illuminator is a monthly newsletter published for Snapping Shoals EMC members.

Report an outage, pay your bill and manage your account with the mySSEMC app.



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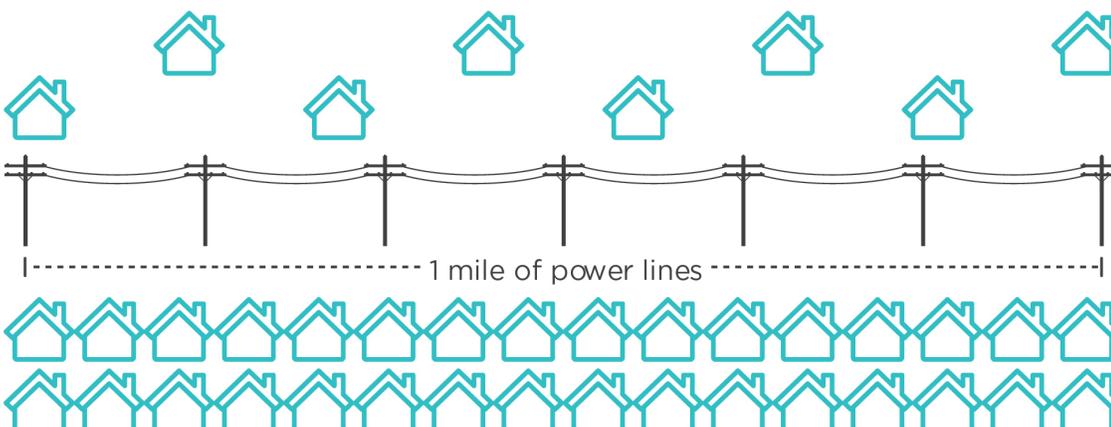


GOING THE EXTRA MILE

Electric co-ops maintain more miles of power lines per consumer than other electric utilities. Even though we power fewer consumers on our lines compared to other utilities, we'll always go the extra mile for you, the consumer-members we proudly serve.

ELECTRIC COOPERATIVES

The average electric co-op serves 8 members per mile. SSEMC serves 16 members per mile.



OTHER ELECTRIC UTILITIES

Serve 32 consumers per mile of line.