

# Snapping Shoals EMC Illuminator

A Monthly Newsletter for Snapping Shoals EMC Members

August 2022



## LET'S CHAT!

Make payment arrangements, get answers about your bill and much more with our live chat at [www.ssemc.com](http://www.ssemc.com)

## Co-op Connections Helps SSEMC Members Save

Looking out for our members: that's what being an electric co-op is all about. And one program that serves to remind of this fact and underscore what the Cooperative Difference truly means in your life is Co-op Connections. With the cost of everything increasing these days, putting big savings in the palms of your hands is more important than ever.



SSEMC members can save on hundreds of local and national discounts — pharmacy savings, online offers, discounts on events, online shopping and much more.

- **HEALTH SAVINGS:** Save on dental, vision, hearing aids, chiropractic services, lab testing and more. 4604544
- **HOTEL SAVINGS:** Save an average of 20 percent at more than 400,000 locations worldwide.
- **CASH-BACK SHOPPING:** Earn up to 20 percent cash back when you shop at more than 2,000 online retailers.
- **EVENT DISCOUNTS:** Save 10 percent at your favorite sporting events, concerts and theaters. 4627611
- **INSURANCE:** Get competitive insurance rates.

We encourage our members take advantage of this money-saving program by signing up at [www.connections.coop](http://www.connections.coop) today. We go beyond providing our members with safe, affordable and reliable electricity — we want to help you save money too!

## We Restore Your Power Safely

We do our best to avoid them, but there's no way around it: power outages occasionally happen. For most Snapping Shoals EMC members, outages are rare and only last a few hours. But when major storms occur, extended outages are unavoidable. So when the power goes out, how do our crews know where to start working? When the lights go out and it's safe for our crews to begin the restoration process, they start by repairing power lines and equipment that will restore power to the greatest number of people in the shortest time possible.

This process typically begins with repairs to the larger main distribution lines that service a great number of homes and businesses. After those repairs are made, crews work on tap lines, which deliver power to transformers, either mounted on utility poles (for above-ground service) or placed on pads (for underground service). Finally, individual service lines that run between the transformer and the home are repaired. 4482819

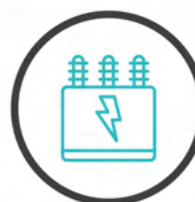
If you experience a power outage, don't assume a neighbor reported it. It's best to report the outage yourself. The easiest way to report an outage is through our mySSEMC app, at [www.ssemc.com](http://www.ssemc.com) or by calling 678-814-4961. The weather can be unpredictable, but as a member of SSEMC, you can feel confident knowing we're standing by, ready to restore power as quickly and safely as possible.

## The Steps to Restoring Power

When a major outage occurs, our crews restore service to the greatest number of people in the shortest time possible - until everyone has power.



**1. High-Voltage Transmission Lines**  
These lines carry large amounts of electricity. They rarely fail but must be repaired first.



**2. Distribution Substations**  
Crews inspect substations, which can serve hundreds or thousands of people.



**3. Main Distribution Lines**  
Main lines serve essential facilities like hospitals and larger communities.



**4. Individual Homes and Businesses**  
After main line repairs are complete, we repair lines that serve individual homes and businesses.

As school starts back,  
please remember to ...

# Stay Safe

While driving, we often hear that “ding” on our phone, alerting us to a text or call coming through, and we sometimes feel the urgent need to check it. We know we shouldn’t, but we tell ourselves that we’re going to make an exception — just this once.

August is Back to School Safety Month. As a new school year begins with young drivers and school buses back on the road, it’s a good time to remind everyone of the dangers of distracted driving. 3914850

The reality is that using a phone while driving creates enormous potential for injuries and fatalities. According to the National Highway Traffic Safety Administration, one of every 10 fatal crashes in the U.S. involves distracted driving, resulting in more than 3,000 deaths annually.

Distracted driving is considered any activity that diverts our attention, including texting, talking on the phone, or adjusting the radio or navigation system. Texting is by far one of the most dangerous distractions. Sending or

Play it safe. That text can wait.



While driving, turn phone to silent mode or pull over if the text can't wait.

reading one text takes your eyes off the road for an average of five seconds. At 55 mph, that’s like driving the length of an entire football field with your eyes closed.

In addition to refraining from texting while driving, we can help keep the roads safe by moving over for first responders and other emergency vehicles. Additionally, if you see utility crews working near the roadside, please move over when possible and give them extra space to perform their work safely.

At Snapping Shoals EMC, safety is foremost in everything we do — for our employees and the members of the communities we serve. We routinely remind our employees of the dangers of distracted driving, and we hope you’ll have similar conversations with your teens who may be new to the roadways and are especially susceptible to the lure of technology. 4381721

Let’s work together to keep everyone safe on the roads. Remember: that text can wait and waiting just might save a life.



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PROTECTING THE  
**PEOPLE &  
PLACES**  
THAT MATTER MOST

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**EMC Security**  
Every Moment Counts™



P.O. Box 509  
Covington, GA 30015  
[www.ssemc.com](http://www.ssemc.com)

**24-Hour Phone Number**  
770-786-3484

**Report an outage:**  
Use the mySSEM app  
or call 678-814-4961

**Pay your bill or check your account balance:**  
Call 1-888-999-1416 or  
use the mySSEM app

**Report power theft:**  
Call our anonymous tip line  
at 678-729-8095

**Call before you dig:**  
Call Utilities Protection Center  
of Georgia at 811 or visit  
[www.georgia811.com](http://www.georgia811.com)

**OFFICE LOCATIONS**  
14750 Brown Bridge Road  
Covington, GA 30016

190 Fairview Road  
Ellenwood, GA 30294

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are located at each of our offices*

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**Find your number  
and win a \$50 credit!**

If your Snapping Shoals EMC account number is hidden in this issue of The Illuminator, call us at 770-786-3484 within the next month and you could win a \$50 credit on your bill.

The Illuminator is a monthly newsletter published for Snapping Shoals EMC members.

*Report an outage, pay your bill and manage your account with the mySSEM app.*



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