

illuminator

Snapping Shoals EMC

November 2026

Local EMC Employees Cooperate to Educate

In October, our employees collaborated with Central Georgia EMC to facilitate educational activities for students at Cubihatcha Kids, an event organized for Henry County students by the Henry County Water Authority and Cubihatcha Outdoor Education Center.

"It has been such an incredible experience. I truly hope all the volunteers felt that too!" expressed Rebecca Bodron, who coordinated the event. "We really want to provide the kids with exciting opportunities that will ignite a joy and passion in them. I believe if you can get them excited about something they will learn to care for it."

A huge thank you to all the volunteers and Cubihatcha staff who made this amazing week possible, educating the future of our community! 4451889



Left: Rebecca Bodron, Cubihatcha Kids coordinator



WINTER RATES: *In Effect* November 1

Beginning November 1, your electric energy use will be billed on our winter rates, Winter rates are effective from November through April, and summer rates are billed from May through October. The higher demand for electricity on hot summer days makes the cost of providing power greater during the summer, and that is reflected in our rate structure. 223412



VIEW OUR RATES AND CALCULATE YOUR BILL AT [SSEMC.COM](https://www.ssemc.com)

A Reminder About Our Contractors

To help us provide safe, reliable electric service, Snapping Shoals EMC routinely works with qualified contractors to maintain and improve our electrical system. Our contractors include Cappstone, Georgia Right-of-Way, GRIDCO, Service Electric and Pike Electric. 4234902

Individual contractors and crews may sometimes visit or work on or near your property. Their vehicles and clothing will be clearly marked with their company's logo, and contractors should be able to provide company identification upon request. If someone cannot provide identification, please use caution.

If you have any questions or would like to verify that a contractor is working on behalf of Snapping Shoals EMC, please call us at 770-786-3484.



Security Lighting Keeps You Safe

With shorter days and longer nights, now is a great time to consider security lighting from Snapping Shoals EMC. We offer a variety of lighting choices to meet residential, commercial and industrial needs. 4723921

Visit ssemc.com to see which option is right for you and sign up today. 4599302



HOLIDAY CLOSURES

Thursday-Friday **November 26-27**
Closed for Thanksgiving

Thursday-Friday **December 24-25**
Closed for Christmas

Friday **January 1**
Closed for New Year's Day

If you experience an outage, please report it by texting OUTAGE to 678-814-4961, with the mySSEM app, online at ssemc.com or by calling 678-814-4961. Report other service issues at 770-786-3484.



P.O. Box 509
Covington, GA 30015
ssemc.com

24-Hour Phone Number
770-786-3484

Report an Outage:
Use the mySSEM app
or call 678-814-4961

Pay your bill or check your
account balance:
Call 1-855-916-2970 or
use the mySSEM app

Report power theft:
Call our anonymous tip line
at 678-729-8095

Call before you dig:
Call Utilities Protection Center
of Georgia at 811 or visit
www.georgia811.com

Office Locations:
14750 Brown Bridge Road
Covington, GA 30016

190 Fairview Road
Ellenwood, GA 30294

24-hour payment kiosks are
located at each of our offices

Office Hours:
8 a.m. to 5 p.m.
Monday-Friday

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Find your number and
win a \$50 credit!

If your Snapping Shoals EMC account number is hidden in this issue of The Illuminator, call us at 770-786-3484 within the next month and you could win a \$50 credit on your bill.

The Illuminator is a monthly newsletter published for Snapping Shoals EMC members.

