

Members change lives through

Operation Round Up



By allowing their power bills to be rounded up to the next dollar amount each month, 4702959 participating Operation Round Up members are part of a program that has helped thousands of people in our local communities. 4446003 The money raised is used to help individuals in need of assistance and to support charitable organizations in our community. Here's who you've supported this summer:

June 2026

Individual Assistance Total **\$11,400**

Food Bank Assistance Total **\$60,000**

Education Assistance Total **\$7,000**

Organizational Grant Recipients

Operation Lunchbox (Henry) **\$5,000**

Camp Kudzu (Metro) **\$7,500**

Make-A-Wish (Metro) **\$5,000**

Safe Haven Baby Boxes through Henry County Fire Rescue (Henry) **\$6,000**

August 2026

Individual Assistance Total **\$8,280**

Organizational Grant Recipients

Covington Family YMCA (Newton) **\$7,500**

Covington First UMC - World Changer (Newton) **\$5,000**

Project Linus (Henry) **\$3,000**

Rachel's Gift (Henry) **\$5,000**

Rockdale CASA (Rockdale) **\$10,000**

Washington Street Community Center (Newton) **\$10,000**

Pictured below: (Top: left to right) Special Olympics of GA, FODAC, Washington Street Community Center, Rockdale CASA, Rachel's Gift. (Bottom: left to right) Project Linus, Rockdale CASA, Covington First UMC

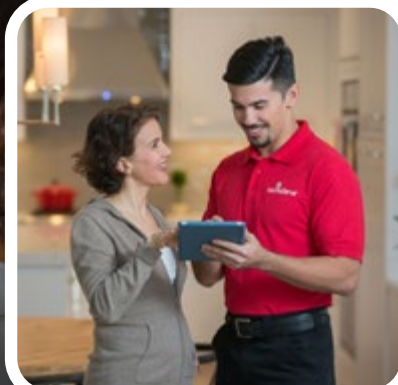




Worry less about Home Repairs

At Snapping Shoals EMC, we value our members. We take our responsibility as your electrical service provider seriously and are committed to providing safe and affordable electricity. We want to make you aware that SSEMC has partnered with HomeServe, an independent provider of emergency home repair programs to homeowners nationwide, to introduce optional protection plans to our residential customers. 4580008

HomeServe offers our residential members plans to help protect them from the cost and inconvenience associated with repairs to their home. 2708718 HomeServe offers beneficial coverage options and uses local contractors to make these repairs. All plans are completely optional. Please watch your mail for additional information in the coming weeks. 4524052



For more information, please call HomeServe at 1-844-869-0086
or visit www.HSPlans.com/SSEMC



P.O. Box 509
Covington, GA 30015
ssemc.com

24-Hour Phone Number
770-786-3484

Report an Outage:
Use the mySSEMC app
or call 678-814-4961

Pay your bill or check your
account balance:
Call 1-855-916-2970 or
use the mySSEMC app

Report power theft:
Call our anonymous tip line
at 678-729-8095

Call before you dig:
Call Utilities Protection Center
of Georgia at 811 or visit
www.georgia811.com

Office Locations:
14750 Brown Bridge Road
Covington, GA 30016

190 Fairview Road
Ellenwood, GA 30294

24-hour payment kiosks are
located at each of our offices

Office Hours:
8 a.m. to 5 p.m.
Monday-Friday

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Find your number and
win a \$50 credit!

If your Snapping Shoals EMC
account number is hidden in
this issue of The Illuminator,
call us at 770-786-3484 with-
in the next month and you
could win a \$50 credit on
your bill.

The Illuminator is a monthly
newsletter published for
Snapping Shoals EMC members.



Report an outage, pay your
monthly bill and manage your
account with the mySSEMC app

Your Touchstone Energy®
Cooperative
The power of human connections®

OFFICE CLOSURE

Monday, October 12

*We will be closed for
Emergency Response Training*

Ellenwood office:

Closed all day

Brown Bridge office:

Closed until 2 p.m.

If you experience an outage,
please report it by texting OUTAGE
to 678-814-4961, with the mySSEMC
app, online at ssemc.com or by calling
678-814-4961. Report other service
issues at 770-786-3484.