

Snapping Shoals EMC

Illuminator



A Monthly Newsletter for Snapping Shoals EMC Members

July 2018

SSEMC Welcomes New Director to Board

Snapping Shoals EMC's Board of Directors has appointed Lance Harper of Covington to fill the unexpired term in District 1, formerly held by D.L. "Pete" Knox. Mr. Knox recently retired from the SSEMC Board of Directors after serving for nearly 27 years.



Lance Harper

Mr. Harper is Project Manager for Precision Approach, an electrical contractor that installs lighting at airports across the Southeast.

Born in Decatur and raised in Covington, Mr. Harper is a lifelong resident of Newton County and currently lives in the Starrsville/Mansfield area.

He is a graduate of Newton County High School and of Georgia Tech. 4092011

Mr. Harper and his wife, Debbie, have three sons and are members of Stewart Community Church. He enjoys coaching youth sports, golf and running.



Security Lighting Helps Keep Your Family Safe

Snapping Shoals EMC offers a variety of outdoor lighting choices to meet residential, commercial and industrial needs. Call 770-786-3484 to see which option is right for you and receive the first three months free when you sign up.

SSEMC Gives You Several Ways to Pay

SSEMC bills our members approximately every 30 days with varying bill cycles for different members. Payments are due by the due date shown on your bill. If your bill amount is not received on time, a late charge may be added to your account and a final notice may be issued. Once a final

notice is issued, the account is subject to disconnection if payment is not made immediately. 4543376

To help you avoid disconnection or missed payments, we offer a variety of ways to pay your electric bill:

- **Online:** Visit www.ssemc.com or use the mySSEMC app to pay your bill online with a check or credit/debit card. (Visa, MasterCard, American Express, Discover.)

- **By Phone:** Pay your bill by phone using a credit/debit card (Visa, MasterCard, American Express,

Discover) or check or by calling 1-888-999-1416.

- **In Person:** Pay in person at one of our office locations with cash, check, money order or credit/debit card (Visa, MasterCard, American Express, Discover). Night depositories are located at both offices.

- **Payment Kiosks:** Pay by cash, credit/debit cards (Visa, MasterCard, Discover) at our easy-to-use PaySite kiosks. The payment kiosks are accessible 24 hours a day, 7 days a week and can be found in the foyers at both of our offices, and at the Flash Foods located at 4175 Salem Road in Covington.

- **Authorized Payment Locations:** In addition to our offices and PaySite kiosks, we have authorized payment locations through MoneyGram. Use code 15438 when making payments. There is a \$1.00 fee. For MoneyGram payment locations, visit www.MoneyGram.com/BillPayLocations

- **By Mail:** Mail your Snapping Shoals EMC payment, in the form of a check or money order, using the return envelope provided with your bill. If you have lost your envelope, mail your payment to P.O. Box 73, Covington, GA 30015.



80th Anniversary Annual Meeting is July 19

Our 80th Annual Meeting of the Members of Snapping Shoals EMC will be held Thursday, July 19, at the Georgia International Horse Park in Conyers. 4370305

Registration will start at 8:30 a.m.

and end promptly at 11:15 a.m. Members will not be allowed to register after 11:15 a.m. The business session will begin at 11:30 a.m. and prize drawings will be held after the business session ends.

Only Snapping Shoals EMC members (electric customers) are eligible to register, to participate in the election of directors and co-op business, and to win prizes. Members must be present to win prizes.

EMC Security Celebrates 20 Years

Company Offers More Than Just Security Systems

Twenty years ago, EMC Security was installing its first security system. In the blink of an eye, it has grown to one of the top security companies in the nation. In fact, EMC Security is the 16th largest residential security company in the nation.

Today, EMC Security provides more than just security systems. Its services also include home technology and medical alert devices.

In the past 20 years, EMC Security has been asked a lot of questions. Here are some of the most frequent:

How much does a security system cost? If you already have a system in your home, activation could be as low as \$35. If not, EMC Security can set up a system starting at \$99.

What does a home security system include? The first priority is protecting the entry doors to your home, especially the front and back, with sensors that detect opening and closing. Depending on the home structure and your lifestyle needs, additional devices can be added such as glass-break detectors, monitored smoke and CO2 detectors, video cameras, and home automation devices.

How much is monitoring? Home monitoring starts at \$16.95 a month for a phone line and Wi-Fi connection with no hidden costs or fees. This includes 24/7 intrusion, fire, CO and flood detection, plus medical emergency service. Worried about a phone line being cut accidentally or by an intruder? A cellular connection is only \$7 extra a month. Our monitoring price hasn't

changed since 1999.

Can you monitor my existing system from another company? We can monitor most existing home security systems. If you like your security system, but not the monitoring service, or if you've moved to a new home with an existing system, give us a call.

What's the difference between hardwired and wireless security systems? The traditional hardwired system is probably what most people think of when it comes to security systems. It uses a network of wires concealed in walls, attics and crawl-spaces or basements to connect individual sensors and controls to the main panel of the system. Wireless system sensors communicate to the system's panel using radio technology. You can take wireless systems with you, if you move. There are several monitoring options for both, including phone line, Wi-Fi or cellular networks.

What are the trends in home security? Without a doubt, security cameras are the most requested add-on item. Customers love cameras because they can stay in touch with their home (and everything inside) from wherever they are located. Cameras are affordable and a terrific enhancement to the security system. Also, homeowners want to access and control their system from their smartphones. Our interactive services allow this through a simple app. Home automation is another hot trend. It allows the integration of devices, including lights, thermostats.

For more information, visit www.emcsecurity.com or call 770-963-0305.



Report Outages with mySSEMC App

Correct contact information ensures accurate reporting

Reporting a power outage is easier than ever with our mySSEMC app, but it's important that we have your current information on file in case we need to contact you. We always know your account and meter numbers; however, we depend on you for a current phone number.

Please look at the information on your monthly bill to see if the number we have for you is correct. To update your information, log into your mySSEMC account and click the My Profile tab. From there, choose "Update My Billing and Contact Information."

With the mySSEMC app, you can also:

- View and pay your bill.
- See your payment history and set up recurring payments on one or more accounts.
- Keep an eye on your energy

consumption.

- Receive alerts about account milestones, such as bill availability, and set markers to monitor changes in your usage based on events. 4575802

The mySSEMC app is available in the Google Play or iTunes store.

Our mySSEMC app is a quick and easy way to report power outages, pay your bill and monitor your usage. Visit www.ssemc.com for more information.



P.O. Box 509
Covington, GA 30015
www.ssemc.com

24-Hour Phone Number
770-786-3484

Report an outage:
Use the mySSEMC app
or call 678-814-4961

Pay your bill or check your account balance:
Call 1-888-999-1416 or
use the mySSEMC app

Report power theft:
Call our anonymous tip line
at 678-729-8095

Call before you dig:
Call Utilities Protection Center
of Georgia at 811 or visit
www.georgia811.com

OFFICE LOCATIONS
14750 Brown Bridge Road
Covington, GA 30016

190 Fairview Road
Ellenwood, GA 30294

*24-hour payment kiosks
are located at each of our offices*

OFFICE HOURS
8 a.m. to 5 p.m.
Monday - Friday

BOARD OF DIRECTORS
Chairman
Anthony Norton
Rockdale County, District 2

Vice Chairman
Walter Johnson
DeKalb County, District 3

Secretary/Treasurer
Ruby Woods
Newton County, District 1

Asst. Secretary/Treasurer
Gene Morris
Henry County, District 4

Jeanette Berry
Newton County, District 1

Lance Harper
Newton County, District 1

Dr. Joseph Sharp
Rockdale County, District 2

Dr. Millard Ross
Rockdale County, District 2

Frank Lineberger
DeKalb County, District 3

Jake Carter
Henry County, District 4

James I. White
Henry County, District 4

**Find your number
and win a \$50 credit!**

If your Snapping Shoals EMC account number is hidden in this issue of The Illuminator, call us at 770-786-3484 within the next month and you could win a \$50 credit on your bill.

The Illuminator is a monthly newsletter published for Snapping Shoals EMC customers.

Report an outage, pay your bill and manage your account with the mySSEMC app.



Find us on Facebook at
www.facebook.com/SnappingShoalsEMC