

Snapping Shoals EMC Illuminator

A Monthly Newsletter for Snapping Shoals EMC Members

January 2019



Bundle up for possible storms this winter

Follow these tips to stay safe and warm during a power outage

Severe winter storms often bring heavy accumulation of ice and snow, which can lead to downed power lines and extended outages. Snapping Shoals crews will work hard and as quickly as possible to restore power, but having a winter survival kit on hand is a smart idea.

- Store food that does not require cooking, such as canned goods, crackers, dehydrated meats and dried fruit. Keep a large supply of water on hand. Ready.gov recommends one gallon per person for at least three days. 4568523

- Be sure to refill all prescriptions in the event of a major power outage.

- Keep all forms of identification handy, such as driver's licenses, photo IDs and social security cards. Bank account information and insurance policies are also good to have on hand.

- Keep a First Aid Kit, blankets, flashlight, battery-powered radio and extra batteries on hand.

If an outage occurs, you should plan for an alternate heating source. A fireplace, propane space heater or wood-burning stove would be sufficient. Fuel and wood-burning heating sources should always be vented, and make sure carbon monoxide and smoke detectors are working properly. Always practice extreme caution when using alternate heating sources.

If you decide to use a portable generator during an outage, make sure it is placed outside the home for proper ventilation. Be careful not to overload the generator. Use appropriate extension cords that can handle the electric load.

Outage Reporting Is Simple

The mySSEMC app has variety of benefits

Reporting a power outage is easier than ever with our mySSEMC app. Simply download the mySSEMC app to your smart phone or device. Click on "Service Status," then select "My power is out" and finally click on "Report Outage/Submit." It truly is that simple. With the mySSEMC app, you can also:

- View and pay your bill. 4359710
- See your payment history and set up recurring payments on one or more accounts.
- Keep an eye on your energy consumption.
- Receive alerts about account milestones, such as bill availability, and set markers to monitor changes in your usage based on events.

The mySSEMC app is available in the Google Play or iTunes store.

Our mySSEMC app is a quick and easy way to report power outages, pay your bill and monitor your usage. Visit www.ssemc.com for more information.



Scholarship Deadline Near

The deadline for our 2019 scholarships is March 1. Applications are available at www.ssemc.com.

The Snapping Shoals EMC J.E. Robinson Memorial Scholarships are worth \$2,500 each this year and will be awarded to 14 high school seniors living in homes served by Snapping Shoals EMC, as well as seniors at designated high schools in our area. Academic ability, financial need and other factors, such as school and community activities, are considered in the selection of the Snapping Shoals EMC J.E. Robinson Memorial Scholarships. 3935657

The All-Around Student Scholarships are also worth \$2,500 each and will be awarded to eight high school seniors whose homes or high schools are served by SSEMC. Involvement in school and community activities is the primary consideration for the All-Around Student Scholarship. Academic ability and financial need are also factors in the selection of the recipients.

SSEMC Gives Members Several Ways to Pay

SSEMC bills our members approximately every 30 days with varying bill cycles for different members. Payments are due by the due date shown on your bill. If your bill amount is not received on time, a late charge may be added to your account and a final notice may be issued. Once a final notice is issued, the account is subject to disconnection if payment is not made immediately. To help you avoid disconnection or missed payments, we offer a variety of ways to pay your electric bill:

- **Online:** Visit www.ssemc.com or use the mySSEMC app to pay your bill online with a check or credit/debit card. (Visa, MasterCard, American Express, Discover.)

- **By Phone:** Pay your bill by phone using a credit/debit card (Visa, MasterCard, American Express, Discover) or check or by calling 1-888-999-1416.

- **In Person:** Pay in person at one of our

office locations with cash, check, money order or credit/debit card (Visa, MasterCard, American Express, Discover). Night depositories are located at both offices.

- **Payment Kiosks:** Pay by cash, credit/debit cards (Visa, MasterCard, Discover) at our easy-to-use PaySite kiosks. The payment kiosks are accessible 24 hours a day, 7 days a week and can be found in the foyers at both of our offices, and at the Flash Foods located at 4175 Salem Road in Covington. 16204

- **Authorized Payment Locations:** In addition to our offices and PaySite kiosks, we have authorized payment locations through MoneyGram. Use code 15438 when making payments. There is a \$1.00 fee. For MoneyGram payment locations, visit www.MoneyGram.com/BillPayLocations

- **By Mail:** Mail your Snapping Shoals EMC payment, in the form of a check or money order, using the return envelope provided with your bill. If you have lost your envelope, mail your payment to P.O. Box 73, Covington, GA 30015.



P.O. Box 509
Covington, GA 30015
www.ssemc.com

24-Hour Phone Number
770-786-3484

Report an outage:
Use the mySSEMC app or call 678-814-4961

Pay your bill or check your account balance:
Call 1-888-999-1416 or use the mySSEMC app

Report power theft:
Call our anonymous tip line at 678-729-8095

Call before you dig:
Call Utilities Protection Center of Georgia at 811 or visit www.georgia811.com

OFFICE LOCATIONS
14750 Brown Bridge Road
Covington, GA 30016

190 Fairview Road
Ellenwood, GA 30294

24-hour payment kiosks are located at each of our offices

OFFICE HOURS
8 a.m. to 5 p.m.
Monday - Friday

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Find your number and win a \$50 credit!

If your Snapping Shoals EMC account number is hidden in this issue of The Illuminator, call us at 770-786-3484 within the next month and you could win a \$50 credit on your bill.

The Illuminator is a monthly newsletter published for Snapping Shoals EMC customers.

Editor
Leigh-Anne Burgess

Report an outage, pay your bill and manage your account with the mySSEMC app.



Find us on Facebook at www.facebook.com/SnappingShoalsEMC

Youth Tour Lets Teens See D.C.

High school sophomores, juniors are eligible to apply

Snapping Shoals EMC is currently accepting applications for the 2019 Washington Youth Tour, one of the nation's oldest leadership programs for teens.

The Tour offers students a personal lesson in U.S. history, provides competitions and contests to encourage leadership and teamwork, includes conversations with elected leaders on important subjects and current events, and gives the teens a better appreciation for community and public service. Many Youth Tour alumni have gone on to serve as elected officials – or served in leadership positions with some of the most profitable, innovative and highly respected companies in the world.

Scheduled this year from June 13-20,



the Youth Tour kicks-off in Atlanta with a banquet for EMC representatives, chaperones, students and families before departing for Washington D.C. where they will join more than 1,600 of their peers from around the country. Among many highlights in the Nation's Capital, participants will visit historic landmarks including Arlington Cemetery, the Smithsonian Museums, Holocaust Museum, Mount Vernon, Supreme Court, Capitol, Washington Monument, and the MLK, FDR, Jefferson, World War II, and Lincoln memorials. 4549349

To apply, download an application at www.ssemc.com. Applicants must be either a high school sophomore or junior and be at least 16 years old by June 13, 2019. The deadline to apply is March 1, 2019.

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