



**SNAPPING
SHOALS**

ELECTRIC MEMBERSHIP CORPORATION

P.O. Box 509 ▪ Covington, Georgia 30015 ▪ Phone: 770.786.3484

RE: Application for Service

Dear Sir or Madam:

Please fill out the attached application form completely, sign it and return to Snapping Shoals EMC immediately. Be sure to include the names and signatures of any additional people, such as a spouse or roommate, who will have access to this account. If you are a new member, please see page two for information on fees and deposits.

Snapping Shoals EMC looks forward to serving your residential location. If you have any further questions or need additional information, please contact our customer service department at 770-786-3484.

Sincerely,

Customer Service
Snapping Shoals EMC
770-786-3484

Snapping Shoals Electric Membership Corporation
(Completion of this agreement is required for electric service)

The undersigned (hereinafter called the "Applicant" and/or "Co-Applicant") hereby applies for membership in and agrees to purchase electric energy from Snapping Shoals Electric Membership Corporation (hereinafter called the "Corporation"), upon the following terms and conditions:

1. The Applicant will pay to the Corporation the sum of \$10.00, which will constitute the Applicant's membership fee. Additional deposits and account establishment fees may be required in accordance with conditions of service.
2. The Applicant will, when service is connected, purchase from the Corporation all electric energy used on the premises described above and will pay monthly at rates fixed by the Board of Directors of the Corporation in accordance with existing policies. Prepaid electric service is paid at the customer's discretion.
3. The Applicant certifies that his/her premises are in compliance with wiring specifications as approved by the State, County or other governing agency and will not present a hazard to SSEMC personnel.
4. The Applicant will comply with and be bound by the provisions of the bylaws of the Corporation and such other rules and regulations that may be adopted by the Corporation from time to time. These documents are available for review in our Member Handbook, which can be found online at www.ssemc.com/about/publications.asp.
5. The Applicant, by paying a membership fee and therefore becoming a member, assumes no personal liability or responsibility for any debts or liabilities of the Corporation.
6. The Applicant acknowledges that the Corporation's Rules and Regulations allow termination of service to anyone who has benefited from the Corporation's services and owes a delinquent debt to the Corporation. The Applicant therefore certifies that he/she agrees to assume equal liability for any previous debts owed to the Corporation by anyone the Applicant should allow to reside at the requested service location and benefit from the services of the Corporation. Failure to pay any such debts to the Corporation will result in immediate termination of electrical service.
7. Standard Electric Service is billed for the energy consumed and this application is used to determine the credit worthiness of such applicant(s). Utility Credit Scoring is used to determine deposit amounts. Refusal to provide necessary information to request a credit score will be treated as a zero credit score. Scoring and deposit requirements may be updated at any time without additional notice. Failure to complete this application entirely, or use of false or inaccurate information may result in immediate disconnection of all services. Prepaid electric service is exempt from deposit requirements.
8. The acceptance of this application by the Corporation shall constitute a contract between the Applicant and the Corporation, and in further consideration of said acceptance and the installation of facilities by the Corporation to provide the Applicant with electric energy, the Applicant agrees to take said energy from the Corporation. Therefore, I hereby authorize a credit check and verification of the information provided herein. I also understand that any false representation herein could result in termination of service.

Applicant's Signature: _____ Date: _____

Co-Applicant's Signature (Spouse/Roommate): _____

Witness: _____

Received by: _____ **Date:** _____

Operation Round Up®

Using Small Change to Make a Big Difference in Lives

Snapping Shoals EMC's Operation Round Up® program provides a simple way for you, our consumer-members, to play an important role in helping to meet the special needs of individuals and families in the communities we serve.

If you are willing and able to contribute just a little change each month, your contributions, combined with those of our other participating consumer-members, will be able to do a great deal of good. With 75 percent participation, this program can raise over \$200,000 a year.

We have tried to anticipate some questions you may have about Operation Round Up® and answer them here. If you have any other questions, just give us a call.

Q. How much will it cost me to participate in Operation Round Up® and how is the amount of my contribution determined?

A. Participants contribute an average of about 50 cents per month. Each month your contribution is determined by rounding up your Snapping Shoals EMC bill to the next highest dollar amount, so your contribution will range anywhere from one penny to 99 cents. For instance, a bill of \$48.45 will be rounded up to \$49, with the extra 55 cents going to Operation Round Up®.

Q. What if my bill is already an even dollar amount? For example, what if it's \$45.00 one month?

A. When the bill itself is an even dollar amount, no rounding up is done. If the bill is \$45.00, then you would pay only that and would not make a contribution to Operation Round Up® that month.

Q. How do I sign up to participate?

A. When you apply for electric service from Snapping Shoals EMC, you are automatically enrolled to participate in Operation Round Up® unless you tell us you do not want to be part of this program.

Q. How will the funds that are raised be used?

A. An organization known as the Snapping Shoals Electric Trust has been formed to oversee Operation Round Up®. The Trust has a board of directors that decides how funds will be disbursed. The funds are used, in accordance with the Trust's by-laws, to provide help with various needs in our communities. The primary purpose of Operation Round Up® is to provide funding for special needs, particularly when help is not available through other channels, and to provide assistance in emergency situations.

No funds from Operation Round Up® will go to Snapping Shoals EMC or be used in the operation of your electric co-op.

(continued)

Q. Who serves on the Trust Board?

A. The Trust's board of directors is entirely separate from the electric co-op's board. Members of the Trust Board represent each of the co-op's districts. They are selected from our local communities, but they are not required to be Snapping Shoals consumer-members. The Trust directors must have a deep concern for their community and a sincere desire to see that help is provided where it will do the most good. They receive no pay or compensation for serving on the board.

Q. How can someone seek help from Operation Round Up®?

A. Applications for assistance are available from Snapping Shoals EMC. Anyone seeking help can pick up a form at our main office on Brown Bridge Road or call (770) 385-2737 to have one sent by mail.

Q. Can a consumer ask Operation Round Up® for money to pay their electric bill?

A. A consumer who needs help paying a power bill will be referred to Project Share. Project Share is a program administered by the Salvation Army and designed to provide assistance to Georgians who lack funds for basic needs such as food, housing, medical care and utility services. Operation Round Up® does make contributions to Project Share.

Q. What happens if someone who contributes to Operation Round Up® later decides they do not want to participate any longer? Or what if someone is an accidental participant because they were not aware of the program?

A. Any participant can withdraw from Operation Round Up® at any time by just giving us a call. An accidental or displeased participant can receive a refund for the current year's contributions. We try to keep our consumers informed about the program through our monthly newsletter, *The Illuminator*, which comes with your bill.

Q. What if I don't want to participate in Operation Round Up®?

A. If you choose not to participate, you need to complete the following form and mail it to Snapping Shoals EMC, P.O. Box 509, Covington, GA 30015. Or you can simply give us a call at 770-786-3484 and tell us that you do not want to be included in this program.

If you **do not** wish to participate in Operation Round Up®, please complete this form and return it to Snapping Shoals EMC. Or just give us a call at 770-786-3484.

I DO NOT wish to participate in Operation Round Up® at this time.

Name: _____

Address: _____ City: _____

Account #: _____

Customer #: _____

SNAPPING SHOALS ELECTRIC MEMBERSHIP CORPORATION

RESIDENTIAL RATES

The following rates are available to residential consumers in all territory served by Snapping Shoals EMC where at least 50 % of the total usage is for domestic residential usage. For the purpose of this rate, churches, farms, dairies and schools may be classed as residential.

REGULAR MONTHLY RATES*

Terms of Payment: Payment is due upon receipt of the bill.

Summer Usage (*May through October billing cycles*)

Base Charge	\$28.00 per month
First 1,000 kWh	@ 8.53 ¢ per kWh
Over 1,000 kWh	@ 11.52 ¢ per kWh

Winter Usage (*November through April billing cycles*)

Base Charge	\$28.00 per month
First 1,000 kWh	@ 8.20 ¢ per kWh
Over 1,000 kWh	@ 7.95 ¢ per kWh

PREPAID RATES* (Prepaid rates are available only for locations served by a 200 amp 120/240 meter.)

Terms of Payment: Payment is due prior to electric consumption.

Summer Usage (*May through October billing cycles*)

Base Charge	\$33.00 per month
First 1,000 kWh	@ 8.53 ¢ per kWh
Over 1,000 kWh	@ 11.52 ¢ per kWh

Winter Usage (*November through April billing cycles*)

Base Charge	\$33.00 per month
First 1,000 kWh	@ 8.20 ¢ per kWh
Over 1,000 kWh	@ 7.95 ¢ per kWh

SENIOR CITIZEN - LOW INCOME ASSISTANCE

Qualifying members certified by the Cooperative will be eligible for the waiver of \$12.00 of the monthly base charge and minimum monthly charge. To qualify, the member must be 65 years of age or older with total household income of \$20,000 or less per year, provided that the electric service account is the member's principal place of residence and is individually metered and in said member's name.

***POWER COST ADJUSTMENT**

These rates do not include the Power Cost Adjustment (PCA). The PCA is a separate line item that appears on your SSEMC bill each month, which reflects the increase/decrease in the co-op's costs of wholesale power. The PCA is calculated by multiplying your energy usage in kilowatt-hours by the current PCA factor.

EFFECTIVE: January 1, 2017